Dear Sir or Madam

Due to new conditions stipulated by Google Play, now the direct installation of the mobile APP "REmote ACcess Tool" (abbreviated REACT) through Google Play is only possible on devices with Android 13 or higher.

We want to continue providing our many users who use the mobile APP on a device with the operating system Android 12 or older, with the latest APP versions.

However, now this can only be accomplished by downloading the zip file REACT_V1.1.1xxx.zip from our website https://www.laborstrauss.com/en/customer-center/downloads and extracting it:

It contains three different versions of the mobile APP:
- REACT_v1.1.1xxx_arm64.apk
- REACT_v1.1.1xxx_armv7.apk
- REACT_v1.1.1xxx_x86_64.apk

Which one of the three files is needed for installation on your mobile device depends on the processor system used by your mobile device. If an attempt is made to install a version that is not compatible, the process will be terminated with an error message, but this will not damage the device.

In the case of devices with Android versions up to 8, maybe you first have to enable the option **Installation from unknown sources**, **Install unknown APPs** (or similar) in the Settings (in the menu **Device safety** or **Safety**).

As usual, the existing APP can be overwritten by the new version.